MERITON ENERGY | EnergyLocals

Concession Terms & Conditions

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These terms apply to customers that enter Concession details when signing up or after joining Energy Locals.

By completing this application form and submitting it to Energy Locals you:

1. acknowledge that you understand all terms and conditions set out in the application process;
2. agree that you are the person named in the application form as the applicant and you are the primary account holder for the supply address against your Energy Locals energy account
3. agree to be bound by the terms and conditions of this agreement upon acceptance of the application being notified to you by Energy Locals; and
4. warrant that all details as completed by you in the application form are true and correct

Energy Locals is under no obligation to apply concession to your energy account until you have been verified to hold an eligible concession card with the relevant state concession scheme.

You provide your consent for:

- Energy Locals Pty Ltd to use Centrelink confirmation eServices portal to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if you qualify for an electricity concession or rebate.
- The Australian Government Department of Human Services to provide the results of that enquiry to Energy Locals Pty Ltd.

You understand that:

- The Department of Human Services will disclose personal information you have provided to Energy Locals Pty Ltd to confirm your eligibility for relevant electricity concession or rebate and will disclose to Energy Locals Pty Ltd personal information including my name/address and concession card type and status.
- This consent, once provided, remains valid whilst you are a customer of Energy Locals Pty Ltd unless you withdraw it by contacting Energy Locals Pty Ltd or Department of Human Services.
- You can get proof of your circumstances/details from Department of Human Services and provide it to Energy Locals Pty Ltd so your eligibility for relevant electricity concession or rebate can be determined.

If you withdraw your consent or do not alternatively provide proof of your circumstances/details, you may not be eligible for the electricity concession or rebate provided by Energy Locals Pty Ltd.

Energy Locals Pty Ltd
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